# Andrea Dapor

PhD · Theoretical Physics · Data Science

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Experience

**Oct. 2022 - Today: Senior Data Scientist, Ebury (Spain)** - Identify opportunities for substantial improvement, estimate results, and develop ML solutions to achieve them. I worked on projects in several verticals (CX, FO, Ops), as individual contributor or in collaboration with analysts and engineers, regularly communicating with C-suite. My current focus is on cross-enterprise integration of LLMs.

- \* Achieved a 15% improvement in client onboarding time, by deploying a LLM-based algorithm that transcribes FO calls with prospects and extracts KYC information.
- \* Improved employee productivity by developing a LLM-based chatbot that can answer cross-enterprise internal questions, as well as analyze uploaded texts and urls. It currently averages over 200 daily users.
- \* Helped Sales optimizing lead conversion (and generating a theoretical uptake of 180%), via an XGBoost classifier that predicts the probability that a lead is interested in Ebury's products.
- \* Brought participation rate in a Dynamic Pricing initiative from under 50% to above 85%, by carrying out an A/B experiment, and providing executives with a dashboard to monitor success and adoption.
- Oct. 2020 Oct. 2022: Data Scientist, Inverence (Spain) Analyze data and program algorithms for decision-making purposes, working in projects for several clients from various industries.
- \* Reduced churn by 22% for a major Spanish occupational hazard insurance company, by identifying customers at risk (with a Bayesian logit model) and designing counter-actions with the stakeholder.
- \* Delivered actionable market insight to a German mobile network operator, by determining the drivers or price of data plans for the client and its competitors, and forecasting how they change over time.
- \* Modeled the progression of infection during the Covid19 pandemics, for the Carlos III Health Institute. The model was used to simulate the effects of different vaccination strategies.
- $\star$  Identified the most valuable clients for a Spanish hospital group. This was achieved by forecasting the future profits produced by each client and performing a NPV calculation.
- **Oct. 2018 Oct. 2020: Postdoc, Louisiana State University (USA)** Carry out research in quantum cosmology. Execution of simulations of the early universe. Scientific communication and outreach.
- \* Published several papers in scientific journals (<u>details</u>). Invited speaker at international conferences.
- $\star$  Had a model named after me and a colleague, for the central contributions we gave in its development.
- **Oct. 2015 Oct. 2018: Postdoc, University of Erlangen-Nuremberg (Germany)** Perform research in quantum gravity, modeling the microscopic structure of spacetime. Mentoring and teaching.
- \* Teaching assistant of several university courses, ranging from quantum mechanics to general relativity.
- \* Mentored a student for his Master Degree, from which he graduated with top honors.

Education

## Oct. 2011 - Oct. 2015: PhD in Theoretical Physics, University of Warsaw (Poland)

Skills

### **Data Science and Dev**

python (PyCharm, Jupyter) databases (SQL, BigQuery) cloud computing (GCP) deployment (Docker, Cloud Run) visualization (Data Studio, streamlit)

### ML Algos and Modeling

LLMs (embeddings, RAG, openai) time series (ARIMA, State Space) Bayesian estimations (MCMC) standard algos (XGBoost, PCA, ...) probability, statistics, linear algebra

### Consulting

curiosity, fast learning, versatility problem-solving, solution design business focus, strategic thinking teamwork, effective communication dealing with business stakeholders

### **Fintech and Other Skills**

FX rate forecasting (Monte Carlo) fintech products (forwards, options) financials (BS, P&L), valuation (NPV) pricing, risk modeling English, Spanish, Italian